

NEWS from U.S. Senator Bob Dole

(R _Kans)

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WASHINGTON, D.C., FEB. 9, 1973 -- Senator Bob Dole today requested the Chairman of the Senate Post Office and Civil Service Committee to conduct hearings on the operations of the U.S. Postal Service in Kansas.

In a letter to the Committee Chairman, Dole said, "I have received more complaints about mail service than any other government service provided to Kansans. I feel these problems should be related directly to the Committee as it conducts its hearings on postal operations.

Postmaster General E. T. Klassen recently stated in his
Annual Report that while postal service was still uneven there
were indications that overall mail service was continuing to
improve. Dole said that "while the Post Office claims to have
achieved a record of success nationally, I have been receiving
letters from constituents from every part of the State complaining of increasing delays in their mail."

Problems most often mentioned include the consolidation of rural routes, the reduction of Post Office Personnel and operating hours, the possibility of additional postal rate increases, and the possible discontinuance of Sunday delivery service to third and fourth class Post Offices.

In addition Dole said that, "Postal operations need to be reviewed to determine what can be done to improve mail service in Kansas and across the country. Reliable and prompt mail service is essential."