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CUTLINE FOR RELEASE THURS., APRIL 10

THE SENATOR GETS LETTERS TOO -- Letters, lots of letters, are routine for syndicated columnist Ann Landers and Senator Bob Dole.

Senator Dole is pictured above showing Miss Landers some of the "case" or "problem" mail he receives from Kansans. Miss Landers, in Washington on business last week, visited Dole in his Senate Office.

Case mail, Dole explained, means letters from Kansans seeking his help or intervention in problems dealing with the federal government. He receives about 60 letters a day on subjects including Veterans and Social Security benefits, military inquiries, and information on how to receive federal assistance for urban, suburban and rural programs and projects.

Case mail represents about 30 percent of the total mail volume arriving in the Dole office each day.

Sixty "case" letters a day would be minimal to Miss Landers who compiles a daily column of replies to more personal problems of persons who write her from all 50 states. She regularly receives about 1000 letters a day.

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