#### MEMORANDUM

DA: June 5, 1995

TO: Joyce McCluney/Sergeant at Arms

FR: Alec Vachon/Senator Dole

RE: ACCESSIBILITY COMPLAINT

The enclosed article appeared in the <u>Washington Post</u> on Sunday--about an individual in a wheelchair who was unable to get access the West Front terrace. I don't know if the complaint is valid, but at the least it raises a number of other concerns--for example, do the police know whom to refer people with disabilities to for assistance, and is coordination working in the Sergeant's office.

I am also considering asking the Senator to send this individual a note after we sort out this.

BTW, the Architect has listed in the Senate phone book the name of his ADA coordinator (page attached).

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# Access After Oklahoma

## Now only the able-bodied can enjoy the Capitol terrace ...

Congress, despite its recent promise to abide by the laws it enacts, does not seem to be doing so. Although requiring American companies to provide physical access for the handicapped, in April Congress closed off the only wheelchair access to the upper terraces of the west front of the Capitol.

When I first noticed the new barricades. I looked for a ramp that would lead down the five steps to the lower terrace, which still is open to pedestrians. A Capitol police officer velled at me to get away. When I asked for the location of the wheelchair access, she waved me off, telling me to go elsewhere.

I next called the office of the Capitol Police and, after being referred to several officers, spoke with one who explained that the barricades had been put up in response to the bombing in Oklahoma City. He asked if I wanted to file an official complaint against the officer who had rudely waved me off. I told him no. I realized that security considerations were paramount, and, besides, I thought the barricades would come down in a few days or that new access would be provided. But during the following weeks, neither step was taken.

After waiting a month, I called the Capitol Police again, to see how much longer the obstructions would remain. After once again being referred to several officers, I spoke with one who told me that I should call Congress's sergeant at arms. who had ordered that the barricades be erected.

When I followed that advice. I reached someone in the Senate office of the sergeant at arms who insisted that no barricades blocked wheelchair access to the terrace and that I did not know what I was talking about.

Maybe the barricades had been removed since my last visit to the Capitol a few days earlier, I figured. But when I returned to the Capitol, the barricades were still in place.

In frustration, I asked a Capitol police officer what options were open to me.

"Complain to another official," he said.

"What official?" I asked.

"Go in the Capitol, and find one," he said, brushing me off.

I felt helpless and went home. I felt a little better later when the person in the sergeant at arms office called to say that since our conversation she had learned that there really were barricades blocking wheelchairs. But when I asked her how much longer these obstructions would remain, she said she didn't know. And when I inquired about the possibility of installing a ramp down the five steps to the terrace being used by pedestrians, she said that such action was being considered but, again, she did not know when a decision would be

She said I could telephone a congressional office called "Special Services" about the problem. However, when I called that office, I spoke with three people, none of whom knew how a wheelchair would now get to the terrace or even why the sergeant at arms had referred me to their office. In all fairness, they seemed truly concerned, and one promised to see what could be done and call me back.

In any case, the barricades are still there. Many people may see them as a minor inconvenience-after all, no vital business is conducted on the Capitol terrace. But for those who come to Washington hoping to take in one of the most delightful views this city has to offer, being denied that opportunity because they need a ramp-while watching others stroll by to enjoy it-can be disheartening.

I do not question the wisdom of those who decided to close the earlier access because of security considerations. Nor do I suggest that concern for the handicapped should have delayed that action. But when more than a month passes with no new access being created, one must wonder whether Congress shows the same respect for the handicapped that it demands of so many others.

-Terrence Markin

1/27/95

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